



# COVID-19 RESOURCES & CONTACT INFORMATION

## Representative Robert Craven

*District 32 • North Kingstown*

Dear Neighbors:

I hope this letter finds you well during this COVID-19 pandemic. I know if we all follow the guidelines established by Governor Raimondo and the Rhode Island Department of Health, we will get through this health crisis together.

**I stand ready to assist you.** Although the General Assembly is not meeting in formal sessions, we are helping our constituents gain access to social services and securing supplies and food for front line workers. Because of the need for social distancing and restrictions on gatherings, we have found alternate ways to accomplish actions that are legislative in nature but require immediate attention.

**We have eliminated the waiting period for unemployment benefits, prohibited utility shutoffs, and opened a special health care enrollment period.** Foreclosure proceedings have been suspended in the courts. Our federal delegation has secured a substantial relief package that includes increasing the unemployment benefit level and expanding the benefits to more workers. We also addressed the state's cash flow challenge that arose from the federal government delaying the income tax filing deadline to July 15.

**If you feel ill from any of the symptoms related to COVID-19, be sure to contact the RI Department of Health's 24-hour hot line at 401-222-8022.** You can send an email to RIDOH. COVID19Questions@health.ri.gov or visit this website: [www.health.ri.gov/diseases/ncov2019](http://www.health.ri.gov/diseases/ncov2019)

**If you find yourself in need of unemployment or disability insurance, call the RI Department of Labor & Training at 401-662-2020** or email them at [dlt.covid19@dlt.ri.gov](mailto:dlt.covid19@dlt.ri.gov). More information is available on the DLT website at [www.dlt.ri.gov](http://www.dlt.ri.gov)

While adhering to all the guidelines for social distancing, I know there are times when you need food, groceries and supplies. **Please support businesses and restaurants in North Kingstown that are keeping our neighbors employed.** If you need any local government or business information, please visit the COVID-19 information page at [www.northkingstown.org](http://www.northkingstown.org).

I want to express my deep gratitude to all the doctors, nurses and emergency personnel, as well as the retail workers who are trying to keep our economy moving. If we all work together, I know our state can and will get back to normal as soon as possible.

On the reverse side, you will find a list of additional helpful resources and information to address other concerns throughout this crisis. As always, and especially during these difficult times, please don't hesitate to contact me at 401-294-2222 or by email at [bob@robertecraven.com](mailto:bob@robertecraven.com).

Sincerely,



# COMMUNITY RESOURCES AND SUPPORT

## HEALTH CARE SERVICES

- **Department of Health** – 24-hour hotline on all COVID-19 related issues: 401-222-8022. Email: [RIDOH.COVID19Questions@health.ri.gov](mailto:RIDOH.COVID19Questions@health.ri.gov). Website: [www.health.ri.gov/diseases/ncov2019](http://www.health.ri.gov/diseases/ncov2019)
- **CVS Rapid Testing** – To make an appointment for testing at Twin River in Lincoln: Website: <https://www.cvs.com/minuteclinic/covid-19-testing>
- **Health Insurance** – For qualified individuals who are uninsured. Telephone: 855-840-4774. Website: [www.HealthSourceRI.com](http://www.HealthSourceRI.com).

## FOR WORKERS

- **Department of Labor & Training for Unemployment or Disability** – Telephone: 401-462-2020. Email: [dlt.covid19@dlt.ri.gov](mailto:dlt.covid19@dlt.ri.gov). Website: [www.dlt.ri.gov](http://www.dlt.ri.gov). The state has waived the seven-day out-of-work minimum to qualify for these claims.
- **Earned Sick Leave** – Website: [www.dlt.ri.gov/ls/pdfs/HSFWfactsheet.pdf](http://www.dlt.ri.gov/ls/pdfs/HSFWfactsheet.pdf)

## BUSINESS RELIEF

- **Commerce Office** – Small Business Hotline: 401-521-4357. Email: [info@commerce.ri.com](mailto:info@commerce.ri.com). Website: <https://commerceri.com/covid-19/>
- **Department of Business Regulation** – For information on working and operating businesses. Telephone: 401-889-5550. Website: [www.dbr.ri.gov](http://www.dbr.ri.gov)
- **Small Business Administration Loan Relief** – Telephone: 401-528-4561. Email: [Rhodelsland\\_DO@sba.gov](mailto:Rhodelsland_DO@sba.gov). Website: [www.Disasterloan.sba.gov](http://www.Disasterloan.sba.gov)
- **Short-Term Loans for Small Businesses** – For those with 10 or fewer employees. Telephone: 401-521-4357. Website: <http://rilisc.org/>

## SOCIAL SERVICES

- **United Way** – For housing, food and additional assistance, and a cybercrime hot line. Telephone: 211. Web: [www.uwri.org/2-1-1](http://www.uwri.org/2-1-1).
- **Mental Health Assistance** – 24-hour hotline through BH Link: 401-414-5465.

Friends of Bob Craven  
7405 Post Road  
North Kingstown, RI 02852

Paid for by Friends of Bob Craven

Presorted Standard  
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- **Deliveries for those quarantined** – Telephone: 211 or 401-462-4444. Website: <http://www.oha.ri.gov/deliveryoptions/>
- **RI Office of Healthy Aging** – To help seniors. Website: [www.oha.ri.gov](http://www.oha.ri.gov)

## EDUCATION/CHILD CARE

- **Department of Education** – Telephone: 401-222-4600. Website: [www.ride.ri.gov](http://www.ride.ri.gov).
- **To obtain Free Child Care Assistance** – Website: [www.care.com/rineed](http://www.care.com/rineed)

## CONSUMER PROTECTION

- **Attorney General's Office** – Consumer Protection Unit for complaints on price gouging and scams: 401-274-4400.

*Shop Local*  
INVEST IN YOUR COMMUNITY!

*Contact Information*  
**Telephone: 401-294-2222**  
**Email: [bob@robertecraven.com](mailto:bob@robertecraven.com)**